

Privacy Policy

That it be the policy of the B.I.G. CO-OP LTD that this organisation commit at every level to the Privacy of our shareholders and those we deal and to commit to ensuring that the information we hold about our shareholders and those we deal with is held securely and that all reasonable steps are taken to ensure personal information is protected.

Further the B.I.G. CO-OP LTD adopts the following provisions:

Our Commitment to Privacy

Your privacy is important to us and we want to ensure your confidence in our ability to protect this information and so provide this notice explaining our information management practices. This notice is made available on [our home page](#) and at every B.I.G. CO-OP LTD office.

The Information We Collect

This notice applies to all information collected by B.I.G. CO-OP LTD and stored in Cooperative databases. B.I.G. CO-OP LTD maintains a database of shareholders', contractors' and customers' information. This database contains the following information:

<i>Name</i>	<i>Address</i>
<i>Email Address</i>	<i>Phone Numbers</i>
<i>Shareholder Information</i>	<i>Production details</i>
<i>Customer History</i>	<i>Credit History</i>

How We Use Information

Shareholder Information

We use the information you give us and information customers to ensure peak performance in the provision of our primary activities being the acquisition or selling of commodities including storage, marketing, packing, processing, disposal or distribution to or from its members and rendering of services

Contractor and Customers

We use the information you provide about yourself to complete the customer transaction and to assist us in contacting you in the future. We do not share this information with outside parties except to the extent necessary to complete that customer transaction.

We use the information you provide about someone else to complete the customer transaction and to assist us in contacting them in the future. We do not share this information with outside parties except to the extent necessary to complete that customer transaction.

Our Commitment to Data Quality

B.I.G. CO-OP LTD takes all reasonable steps to make sure that the information we collect and use is accurate, complete and up to date. B.I.G. CO-OP LTD has a policy of conducting regular data audits of our databases to ensure data quality.

Our Commitment to Data Security

To prevent unauthorised access, maintain data accuracy, and ensure the correct use of information, we have put in place appropriate physical, electronic, and managerial procedures to safeguard and secure the information we collect and use.

How to Access or Correct Your Information

You can correct factual errors in your personally identifiable information by sending us a request that credibly shows the error and provides the correct information. To protect your privacy and security, we will take reasonable steps to verify your identity before granting access to information or making corrections.